

Policy on Parent and Student Expectations Toward LGS

At LATAM Global School (LGS), we are committed to meeting the expectations of parents and students by providing high-quality education based on American standards and creating a learning environment that promotes academic and personal growth. Below are the expectations parents and students can have towards LGS:

- Providing quality education that meets American standards, ensuring a solid and up-to-date academic foundation.
- Offering a bilingual program that allows students to take courses in both English and Spanish, promoting proficiency in both languages.
- High school program graduates will receive a bilingual certificate, validating their proficiency in both languages.
- Allowing students to study from anywhere in the world, ensuring constant access to course content and communication with teachers.
- Providing support from specialized teachers in each area and bilingual tutors available to offer academic support in each course.
- Offering guidance and support to help students and parents understand school processes and policies, as well as the efficient use of the LMS.
- Ensuring that students and parents always receive courteous and respectful treatment from all school staff, following the guidelines established in our communication policies.
- Ensuring that student and parent requests are addressed effectively and efficiently, following the school's internal processes.